

No.	Item	Comment	Freq.	Action	Justification
	UAA Web	5 No Problems	5	N/A	
	VF Solutions Web Site	I may be in the minority but I have no problems with the current uniform supplier. I know my correct sizes and everything shipped has been correct. I'll be sorry to see the jeans go and I don't like the new style shorts but then, I'm the older generation. Best of luck with a thankless job.		Thank you	
	VF Solutions Web Site	At times the site is slow and erases the ordering information before completion. Nothing that has been reported so no responses. Training is not necessary, website is very simple to decipher.		No action taken	This may not be a site problem as much as a computer problem in the field.
	VF Solutions Web Site	Website has been fine and no problems encountered.		Will pass on to the contractor.	
	VF Solutions Web Site	1. Shorts be added to Class B uniform for visitor assistance, tours, etc.		No action taken	The committee recommended against this.
	VF Solutions Web Site	2. Polo shirt should be added to Class B/C/D uniform.		We are working on this issue.	We are developing a polo shirt for use with the Class C Work and the Class D Special Use Uniforms.
	VF Solutions Web Site	3. Black sneakers be added to Class B uniform for visitor assistance, tours, etc. We look like fools with boots on in 90 degree weather. Delia		No action taken	The only requirement for footwear is that it be black polishable. Some black leather sneakers fit this guidance.
	Uniform items	The duty shirts have recently been somewhat scratchy. Would like to see that improve.		No action taken	We are currently wear testing a new shirt material.

	Uniform items	The everyday trousers do not hold their creases well after numerous washings. No		No action taken	
	Uniform items	NO		N/A	N/A
	Uniform items	STILL WANT THAT RANGER POLO TYPE SHIRT		We are working on this issue	We are developing a polo shirt for use with the Class C Work and the Class D Special Use Uniforms.
	Uniform items	The “new” raincoat is the worse uniform item I have seen in a long time. It is cheaply made, it costs the same as last year’s better model and no longer has orange on the reverse. You can buy a similar coat in Wal-mart for 7 dollars! Its poor quality make it a “one-season” item.		No action taken	Reversible raincoats are no longer available for the contractor to provide. This raincoat is the same one used by the National Park Service.
	Uniform items	The disappearance of the old windbreaker is also disappointing. With the approval of duty belts for VA Rangers, the new windbreaker does not make sense. The old windbreaker looked more professional and was more functional. The new windbreaker looks like a “Jiffy-Lube” employee jacket.		No action taken	The old windbreaker was expensive to the point that it no longer met the need of the temporary employee it was designed for. When the manufacturer stopped making it we adopted the same windbreaker that the NPS utilizes.
	Uniform items	Employees who awarded with civilian awards such as the Commander’s Award or Civilian Achievement awards should be able to wear the award ribbon over the nametag. Likewise for Rangers who hold medical certifications such as EMT, First Responder or Paramedic.		This item was discussed.	The committee recommended against this.

	Uniform items	Black Turtle neck (Mike Curran)		No action taken	It is available in the program.
	Uniform items	1. The quality of the materials that shirts are made of seems to have declined. Seems after only a dozen or so washings that the collars pill and shred. They didn't used to do that. Seems I'm buying shirts every year as of late. Oh and I love the faux buttons on the pocket flaps. Please put them on all the shirts.		Please contact your Division Representative. Is this the lightweight shirt or the Duty shirt?	Faux buttons are on all the shirts.
	Uniform items	2. It would be nice if the left shirt pocket pen slot was widened to hold these rubber covered pens that are so popular. If you try carrying a pencil and one of those pens it's quite difficult to remove the pen.		No action taken	
	Uniform items	3. We still need a better winter hat. The Tropper is huge for those of us with smaller heads and the wool is itchy when its too cold to wear the Acrylic. The knit hats are very cheaply made and stretch out too fast. Why can't we have a fleece hat with Windbloc?		No action taken	Fur Trooper Hat was replaced by the Winter Cap by a vote of 3.5 to 1 in last year's survey.
	Uniform items	4. I think we could streamline our outerwear choices by having one Gore-tex shell with a zip in fleece liner doing away with all the other choices. Then we could have a higher quality system type parka with side and pit zippers.		No action taken	Too costly to implement at this time.

	uniform items	Looking forward to getting my new BDU trousers Ralph. Keep up the good work!		?	BDUs are not part of the uniform. Cargo Pants have been provided.
	uniform items	1. I have noticed, in recent short sleeve shirt orders, that the material in the neck area of the shirt is bulky and not sewn as well. The collar does not seem to lay right. This is on the right shoulder/neck area of the shirt just above the top button. AL		Will pass on to the contractor.	
	uniform items	2. On the last two pair of trousers I have also noticed that the zipper seems to be shorter. I don't want to be gross about this, but when I need to urinate I need to open the trousers all together and drop them. I can't get my hand through the zipper without fear of tearing the zipper. There, I've made this as plain as I can!!! AL		Will pass on to the contractor.	
	Maternity Uniform	None.		N/A	
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	Maternity Uniform	Reimburse pregnant women to buy a grey shirt/green dress, etc. from other source. Delia		No action taken	Maternity uniform is available in the program. In addition, Carrie.Richardson@usace.army.mil runs a loaner program.
	Customer Service	No issues		N/A	
	Customer Service	Yes		N/A	

		I have always been more than pleased with my uniform purchases. Hems, quantity etc. have always been correct. Items so far have always come in a timely manner, only one back order about 2 years ago. (Viola)		Will pass on to the contractor.	
	<u>Customer Service</u>	<u>YES</u>			